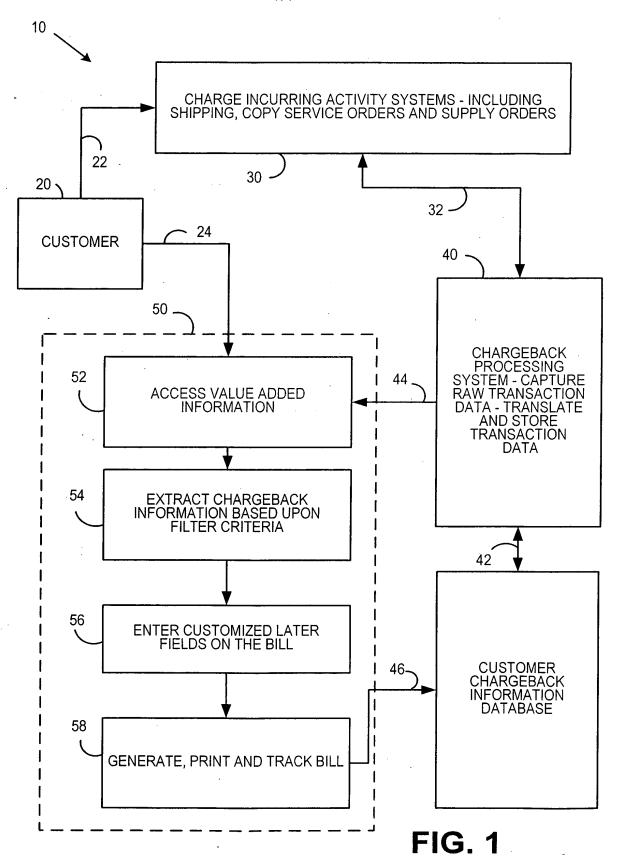
## REPLACEMENT SHEET



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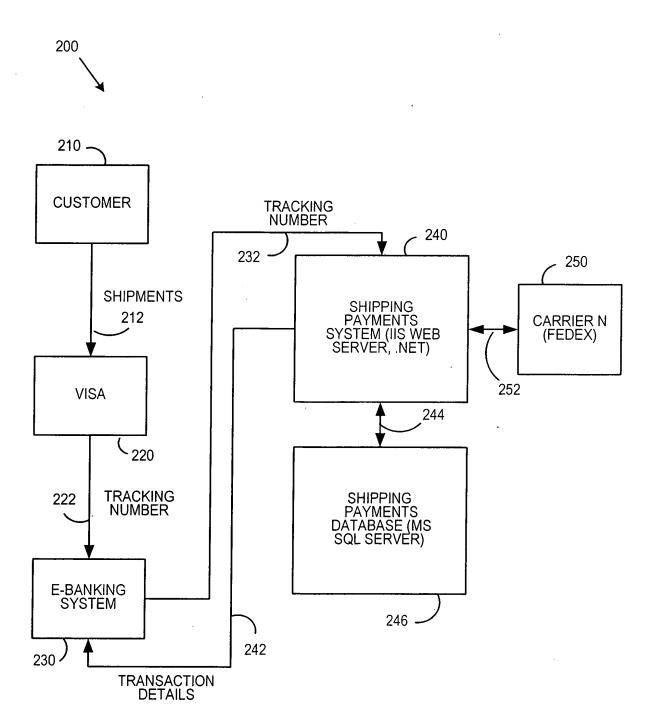
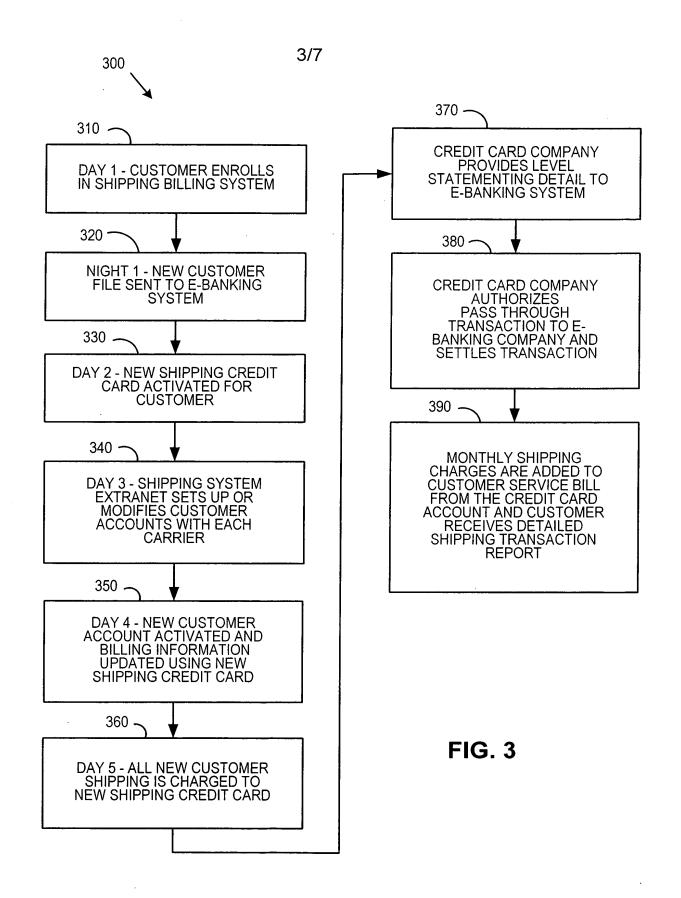


FIG. 2



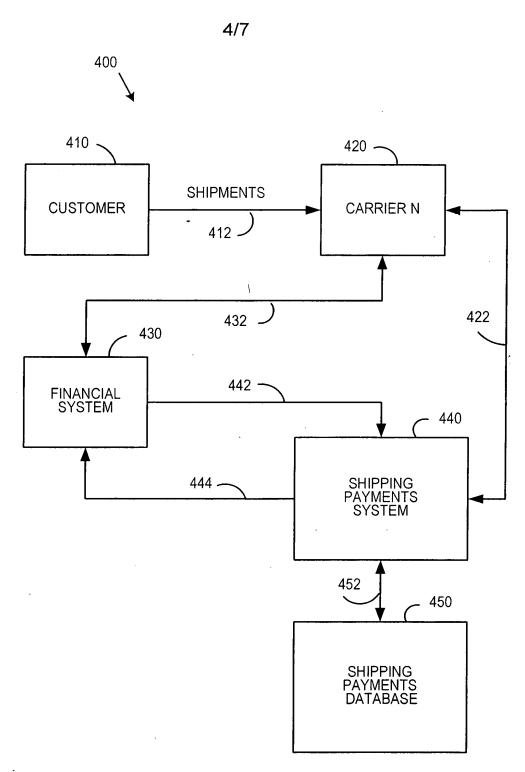


FIG. 4

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▲ EXPRESS SAVER EXPRESS SAVER SERVICE TYPE PRIORITY LETTER 2nd DAY AIR WEIGHT 12.98 LB 0.77 LB 8.34 LB 3.50 LB TRANSACTION AMOUNT \$10.11 \$16.75 \$29.13 \$7.25 SHIPPING PAYMENTS SERVICE EDGEWATER, MD 21037-1208 SIGNED BY: PER FEDEX 207 CONSOLIDATION OF CARRIERS AND PAYMENT ST. PETERSBURG, FL 33716 SIGNED BY: B. HUNTER BINGHAM, ME 04920 SIGNED BY: D. ELLEN REEL YARMOUTH, ME 04096 SIGNED BY: J. LOWELL ST. PETERSBURG, DESTINATION ADDRESS NORTH HAVEN, CT 06473-3254 NORTH HAVEN, CT 06473-3254 NORTH HAVEN, CT 06473-3254 SHELTON, CT  $^{5}$ SHELTON, ( 06484 ORIGIN ADDRESS BACK I SAVE DATA TO EXCEL FILE I CHARGEBACKS **RUBIN & KRIS, ATTORNEY AT LAW** 60 WALL STREET, FLOOR 99, NEW YORK, NY 10005-2301 510 # TRADING #/ REFERENCE # 832-343846220 831-198268222 831-198268255 12972379029 SHIPMENTS FROM 01/01/01 TO 01/01/03 TOTAL NUMBER OF SHIPMENTS = 31 CARRIER FEDEX FEDEX FEDEX UPS DELIVERY DATE HOME > SHIPMENTS 1/14/02 1/1/02 1/1/02 1/1/02 12/18/01 12/26/01 12/26/01 1/13/02 SHP DATE

FIG. 5

FIG. 6

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SHIPPING PAYMENTS SERVICE		BACKS AND CLICK GENERATE BILL	1	¶∏F	SERVICE TYPE	2nd DAY AIR	2nd DAY AIR	PRIORITY OVERNIGHT	PRIORITY LETTER		
			CLICK GE		FROM	WEIGHT	3.50 LB	10.00 LB	3.50 LB	3.50 LB	
	RGEBACKS		DEAR MR. CONNLEY:	YOUR SHIPPING TRANSACTIONS	TRANS- ACTION AMOUNT	\$29.13	\$35.24	\$28.26	\$12.24		
	PMENTS I SELECT ALL CHA	TER, SELECT CHARGE			DESTINATION ADDRESS	ST. PETERSBURG, FL 33716 SIGNED B. HUNTER	ST. PETERSBURG, FL 33716 SIGNED B. HUNTER	ST. PETERSBURG, FL 33716 SIGNED B. HUNTER	ST. PETERSBURG, FL 33716 60631 SIGNED B. HUNTER		
	ENTS I SHOW ALL SHI	BILL: ENTER CHARGEBACK ADDRESS AND LET	CHARGEBACK LETTER:		ORIGIN ADDRESS	SHELTON, CT 06484	SHELTON, CT 06484	NEW YORK, NY 10011-4357	NEW YORK, NY 10011-4357		
	IOW SPECIFIC SHIPMI		1	1>	TRADING#/ REFERENCE#	12972379029	S9959836966	825-714018058	832-375521164		
	RATE BILL I SH LAW DRK, NY 10005-		IN CONNLEY RVICES A DR		CARRIER	UPS	UPS	FEDEX	FEDEX		
CHARGEBACK	BACK I GENE TORNEY AT I	ARGEBACK	MR. ADRIA	ONE PLAZ	DELIVERY DATE	1/14/02	1/21/02	02/20/02	02/27/02		
	<b>8 KRIS, AT</b> STREET, FLC	60 WALL STREET, FLO TO GENERATE CH	GEBACK RESS:	610	SHIP	1/13/02	1/20/02	02/11/02	02/19/02		
HOME > S	RUBIN 8		CHAR ADD	620	SELECT		D	$\Box$	D		
	HOME > SHIPMENTS > CHARGEBACK	SHIPPING PAYMENTS SERVICE  RATE BILL I SHOW SPECIFIC SHIPMENTS I SHOW ALL SHIPMENTS I SELECT ALL CHARGEBACKS  AW  INVERSE BILL I SHOW SPECIFIC SHIPMENTS I SHOW ALL SHIPMENTS I SELECT ALL CHARGEBACKS  ARV	SHIPPING PAYMENTS SERVICE  SATE BILL I SHOW SPECIFIC SHIPMENTS I SHOW ALL SHIPMENTS I SELECT ALL CHARGEBACKS  AW  BILL: ENTER CHARGEBACK ADDRESS AND LETTER, SELECT CHARGEBACKS AND CLICK GENERATE BILL	SHIPPING PAYMENTS SERVICE  SATE BILL I SHOW SPECIFIC SHIPMENTS I SHOW ALL SHIPMENTS I SELECT ALL CHARGEBACKS  AW  BILL: ENTER CHARGEBACK ADDRESS AND LETTER, SELECT CHARGEBACKS AND CLICK GENERATE BILL  NA CONNLEY  CHARGEBACK  DEAR MR. CONNLEY:	SHIPPING PAYMENTS SERVICE  -AW  NAY 10005-2301  BILL: ENTER CHARGEBACK ADDRESS AND LETTER, SELECT CHARGEBACKS AND CLICK GENERATE BILL  NA CONNLEY  RVICES  A DR  YOUR SHIPPING TRANSACTIONS FROM	SHIPPING PAYMENTS SERVICE  AW  DRK, NY 10005-2301  BILL: ENTER CHARGEBACK ADDRESS AND LETTER, SELECT CHARGEBACKS AND CLICK GENERATE BILL  NO CONNLEY  RVICES  A DR  CARRIER  TRADING # / ADDRESS  DESTINATION  TYOUR SHIPPING TRANSACTIONS FROM  ACTION  TYPE  CARRIER  TYPE  ADDRESS  ADD	SHIPPING PAYMENTS SERVICE  AW  SRK, NY 10005-2301  BILL: ENTER CHARGEBACK ADDRESS AND LETTER, SELECT CHARGEBACKS AND CLICK GENERATE BILL  RVICES  A DR  CARRIER  TRADING #/  TYPE  TYPE	AW  AW  BILL: ENTER CHARGEBACK ADDRESS AND LETTER, SELECT CHARGEBACKS AND CLICK GENERATE BILL  AND  BILL: ENTER CHARGEBACK ADDRESS AND LETTER, SELECT CHARGEBACKS AND CLICK GENERATE BILL  CARRIER  ADR  CARRIER  TRADING # /   ORIGIN ADDRESS  OFFITINATION  TRADING # /   ORIGIN ADDRESS  SHELTON, CT  EL 3376 SIGNED  OFFITINATION  TRADING # /   AMOUNT  TRA	SHIPPING PAYMENTS SERVICE  AW  RK, NY 10005-2301  BILL: ENTER CHARGEBACK ADDRESS AND LETTER, SELECT CHARGEBACKS AND CLICK GENERATE BILL  NY CONNLEY  RVICES  A DR  CARRIER  TRADING#/  UPS  S9959836966  SHELTON, CT  TEDEX  NEWYORK, NY  FEDEX  FEDEX  BLITTER, SELECT CHARGEBACK AND CLICK GENERATE BILL  YOUR SHIPPING TRANSACTIONS FROM  AMOUNT  TRANS  AMOUNT  TRANS  AMOUNT  TRANS  TRANS  TRANS  AMOUNT  TRANS  T	SHIPPING PAYMENTS SERVICE  AW  BILL: ENTER CHARGEBACK ADDRESS AND LETTER, SELECT CHARGEBACKS AND CLICK GENERATE BILL  BILL: ENTER CHARGEBACK ADDRESS AND LETTER, SELECT CHARGEBACKS AND CLICK GENERATE BILL  NU CONNLEY  RVICES  A DR  CARRIER  TRADING #/ L  CHARGEBACK  CHARGEBACK  TRADING #/ CHARGEBACK  TRADING #/ CHARGEBACK  A DR  CARRIER  TRADING #/ CHARGEBACK  TRADING #/ CHARGEBACK  A CONNLEY:  A DR  CARRIER  TRADING #/ CHARGEBACK  A CONNLEY:  A DR  TRANS- ADDRESS  AD	

ABILITY TO DYNAMICALLY GENERATE CHARGEBACK BILL

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			TRANSACTION AMOUNT	\$35.24	\$28.26	\$12.24	TOTAL: \$75.74
			WEIGHT	10.00 lb	3.50 lb	3.50 lb	TOTAL
. 710			SERVICE TYPE	2nd DAY AIR	PRIORITY OVERNIGHT	PRIORITY LETTER	
			TRADING#/ REFERENCE#	S9959836966	825- 714018058	832- 375521164	
		0/02. \$75.74	CARRIER	UPS	FEDEX	FEDEX	
		ROM 12/10/01 TO 03/10 HIS BILLING CYCLE = 9	DESTINATION ADDRESS	ST. PETERSBURG, FL 337 16 SIGNED B. HUNTER	ST. PETERSBURG, FL 337 16 SIGNED B. HUNTER	ST. PETERSBURG, FL 337 16 60631 SIGNED B. HUNTER	
. <sub>۲</sub> .		NSACTIONS FI	ORIGIN ADDRESS	SHELTON CT 06484	NEY YORK, NY 10011- 4357	NEY YORK, NY 10011- 4357	
AN CONNLE ERVICES ZA DR TON, DE 198	CONNLEY:	IPPING TRA IIPPING CHA	DELIVERY DATE	1/21/02	02/20/02	02/27/02	
MR. ADRI CABLE SE ONE PLA: WILMING	DEAR MR	YOUR SH TOTAL SH	SHIP DATE	1/20/02	02/11/02	02/19/02	
	MR. ADRIAN CONNLEY CABLE SERVICES ONE PLAZA DR WILMINGTON, DE 19890		CTIONS FROM 12/10/01 TO 03/10/02. ES FOR THIS BILLING CYCLE = \$75.74	CTIONS FROM 12/10/01 TO 03/10/02. ES FOR THIS BILLING CYCLE = \$75.74 IIGIN DESTINATION CARRIER REFERENCE # TYPE WEIGHT TRANSACTION AMOUNT	CTIONS FROM 12/10/01 TO 03/10/02. ES FOR THIS BILLING CYCLE = \$75.74  IGIN DESTINATION CARRIER REFERENCE # TYPE  ELTON ST. PETERSBURG, UPS S9959836966 AIR 10:00 lb	CTIONS FROM 12/10/01 TO 03/10/02.  ES FOR THIS BILLING CYCLE = \$75.74  GENOM 12/10/01 TO 03/10/02.  ES FOR THIS BILLING CYCLE = \$75.74  GENOM 12/10/01 TO 03/10/02.  ELTON ST. PETERSBURG, CARRIER REFERENCE # TYPE WEIGHT TRANSACTION AMOUNT  CHANGES ADDRESS ADDRESS S9959836966 2nd DAY 10.00 lb \$35.24  Y YORK, ST. PETERSBURG, S9959836966 AIR 10.00 lb \$35.24  Y YORK, ST. PETERSBURG, FEDEX 825-  B. HUNTER 337 16 SIGNED FEDEX 714018058 OVERNIGHT 3.50 lb \$28.26	CTIONS FROM 12/10/01 TO 03/10/02.  ES FOR THIS BILLING CYCLE = \$75.74  ES FOR THIS BILLING CYCLE = \$75.74  SIGNESS ADDRESS  ADDRESS ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRESS  ADDRES